

KILMARNOCK SOUTH LOCAL COMMITTEE – 31 JANUARY 2001

OPEN QUESTION AND ANSWER SESSION

NAME	ISSUE RAISED	ACTION REQUIRED/TAKEN
Anne McRoberts	<p><u>East Ayrshire Housing Partnership – Housing Benefit Arrears</u></p> <p>An enquiry was made regarding the operation of the Housing Benefit Scheme when there was a change in landlord. Concern was expressed that due to the procedure for the payment of rents for different landlords tenants may fall into arrears following such transfers.</p>	<p>James Coutts, Housing Benefits Manager, was requested to speak directly with Anne McRoberts to outline the process. It was confirmed that this had been carried out and a number of other issues were addressed by the Housing Benefits Manager during the discussion with her.</p>

AMC/JW
9 February 2001

AGENDA